## Suicide Prevention in Older Adulthood

National Suicide Prevention Month September 2014



## **Speakers**

- Shannon Skowronski, U.S. Administration for Community Living
- Richard McKeon, U.S. Substance Abuse and Mental Health Services Administration
- Charis Stiles, Institute on Aging
- Mary Quinn & Deborah Helms, Family Services of Merrimack Valley







# Suicide in Older Adults Prevalence, Risk Factors, and Prevention

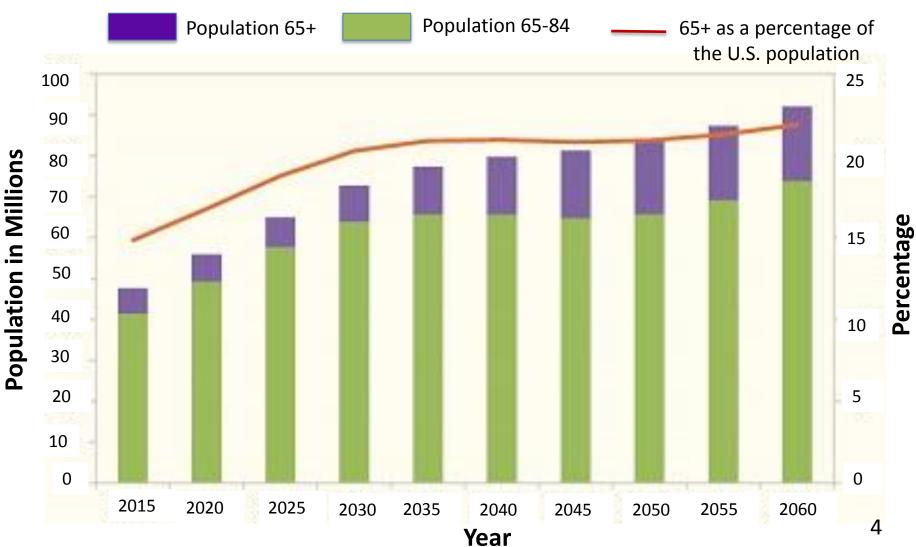
Shannon Skowronski, MPH, MSW

Office of Nutrition and Health Promotion Programs

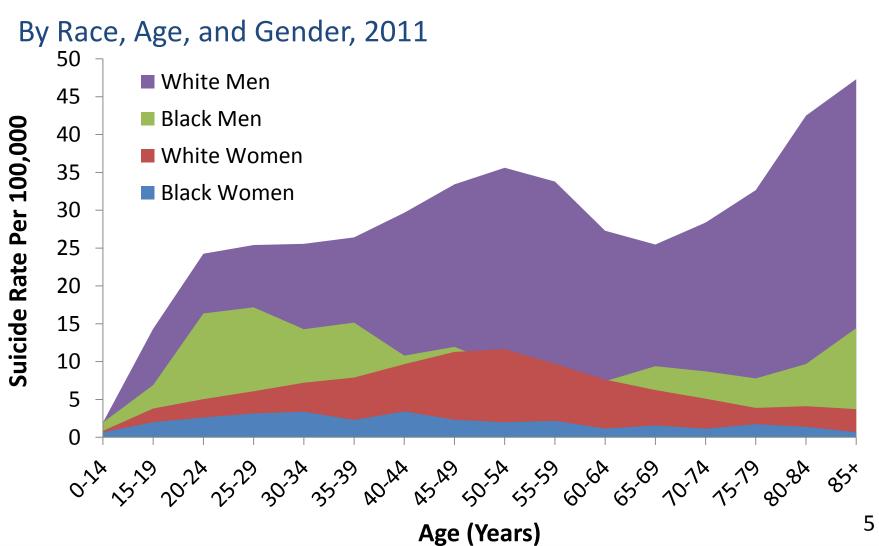
Administration on Aging

U.S. Administration for Community Living

## Population Projection by Age in the U.S.<sup>1</sup>

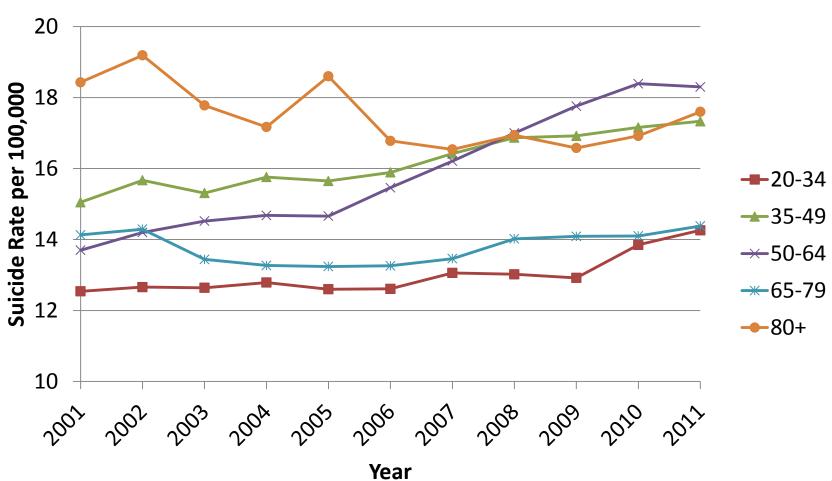


#### Suicide in the U.S.



### Suicide Rates in the U.S.<sup>3</sup>

By Age, 2001-2011



#### Late Life Suicide<sup>6</sup>



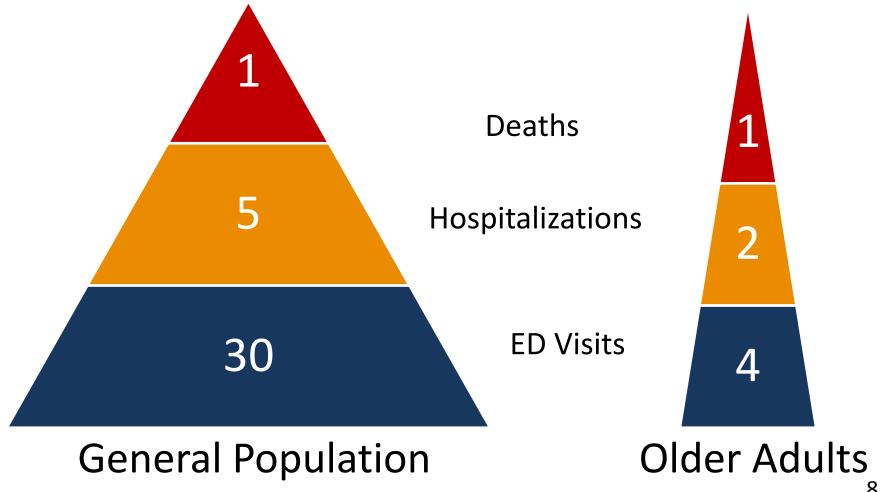
#### Older people are often:

- More frail
- More isolated
- More planful and determined

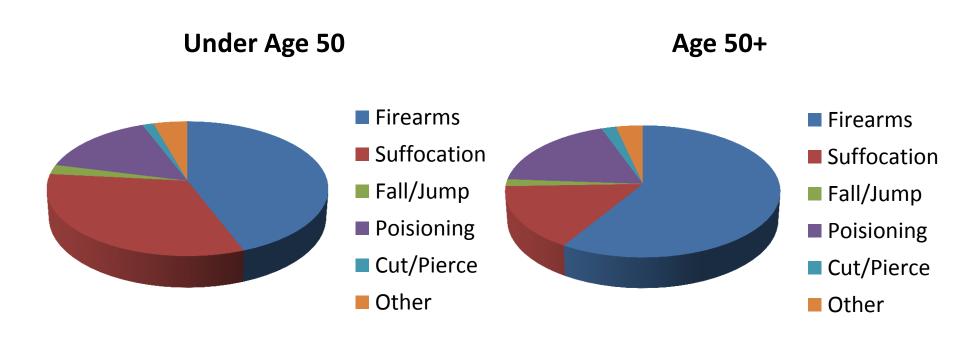
#### **Implying that:**

- Interventions must be aggressive
- Prevention efforts are key

## **Attempted: Completed Suicide<sup>6</sup>**



## **Means**<sup>5</sup>



Given what we know about the prevalence and lethality of late life suicide, how can we identify people at risk and what factors can we target?

## **Five Risk Categories**<sup>4</sup>

#### Psychopathology

Major Psychiatric Illness Major Anxiety and Substance Abuse Disorders

#### Personality Traits and Coping Styles

Neuroticism/anxious, rigid coping, obsessive features, not as open to new experience, flat affect

#### **Functioning**

Possible neurocognitive deficits and/or age -related neurobiological processes

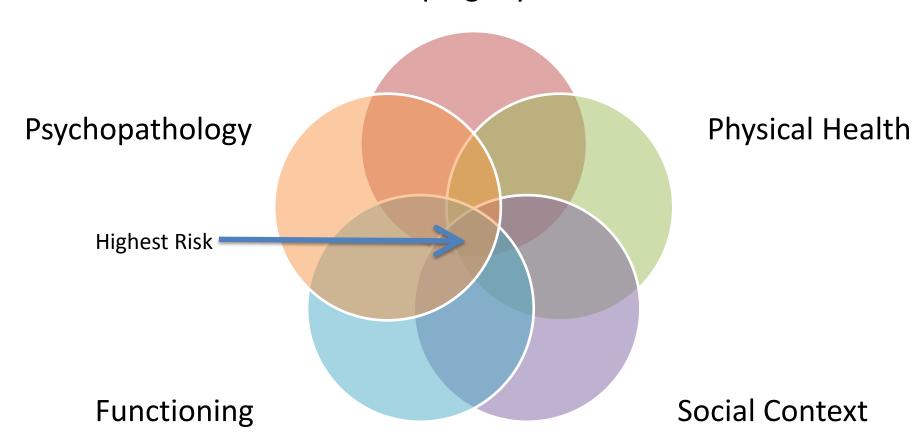
#### Physical Health

Cancer, cardiovascular, pulmonary, and gastrointestinal diseases Chronic pain

#### **Social Context**

## **Risk Categories**<sup>4</sup>

## Personality and Coping Style



## What can we do to help?



## Institute of Medicine – Categories of Prevention<sup>7</sup>

Indicated

Selective

Universal

## Indicated Prevention<sup>8</sup>

#### Target:

Individuals with detectable symptoms and/or other risk factors.

#### **Objectives:**

Treat individuals with signs and symptoms to prevent development of condition or suicidal behavior/action.

#### Sites to Engage:

- Mental Health Care
- Primary & Specialty Medical Care
- Emergency Services

## Indicated Prevention – Examples<sup>8,9</sup>

- Train current and future professionals in detection, intervention, and treatment
- Continuums of care: linking outreach and gatekeeper services to evaluation and health management services
- Implement strategies to provide more accessible, acceptable, and affordable mental health care to elders
- Increase screening/treatment for depression and other behavioral health conditions in primary care
- Offer assertive help after a suicide attempt
- Refer to social and community resources to address needs. Involve and support families/caregivers (if appropriate)



## Selective Prevention<sup>8</sup>

#### **Target:**

Asymptomatic or presymptomatic individuals or groups with distal risk factors for suicide, or who have a higher-than-average risk of developing mental disorders due to the presence of more distal risk factors.

#### **Objectives:**

Prevent suicide-related morbidity and mortality through addressing specific characteristics that place older adults at risk

#### Sites to Engage:

- Rehab or LTC
- Pain clinics
- Pharmacies
- Home Health Care
- Community-based social services
- Faith communities

## **Selective Prevention – Examples**<sup>8,9,10,11</sup>

- Make screening tools available to staff in medical and social service settings
- Provide systematic outreach for assessment and support for older adults, particularly those with one or more risk factors for suicide
- Increase awareness of the losses that are important to people (i.e. retirement, death of loved one, loss of physical function in area important to individual)
- Promote church-based and community programs to contact and support isolated older adults
- Focus medical and social services on reducing disability and enhancing independent functioning
- Increase access to home care and rehabilitation services
- Improve access to pain management and palliative care services
- Identify and treat sleep problems, pain, or other symptoms that decrease quality of life.

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## **Screening for Suicide Risk<sup>6</sup>**

- 1. The goal of suicide risk assessment is not to predict whether or not an older person will die by suicide.
- 2. The goal is to determine the most appropriate actions to take to keep the older person safe.
- 3. Action is needed if someone has been identified as at risk for suicide, but those actions depend on their level of risk.

Remember that screening will not prompt someone to attempt suicide or put the idea in their head.

## **Screening**<sup>6</sup>

- Step 1: Initial Screen
   Use validated questions/mood scales (e.g., PHQ-9, Geriatric Depression Scale)
- Step 2 (If positive response to screening)
  - Determine passive vs. active ideation
  - "In the last 2 weeks, have you had any thoughts of hurting or killing yourself?"
  - If yes active suicidal ideation. Additional screening/assessment are needed (e.g., P4 Screener)

## Screening<sup>6</sup>...

Step 3: Based on level of risk, take appropriate action.

Low Risk:

Express concern

Get "buy in" to inform primary care physician

Urge them to remove means

Consult a supervisor within 48 hours

#### Moderate Risk:

All of the above, but consult supervisor that day

#### High Risk:

Call supervisor now, with client present (do not leave alone) Consider emergency services (i.e., emergency department, mobile crisis unit, and/or 911)

<sup>\*</sup>Always make sure you know and follow your agency's policies and procedures.\*

## Universal Prevention<sup>8</sup>

#### **Target:**

Entire population, not identified based on individual risk.

#### **Objectives:**

Implement broadly directed initiatives to prevent suicide-related morbidity and mortality through reducing risk and enhancing protective factors.

#### Sites to Engage:

- Media
- Legislatures
- Policy makers

## **Universal Prevention – Examples**<sup>8,9,12</sup>

- Educate of the general public, clergy, the media, health care providers, and families on issues related to:
  - Normal aging
  - Ageism and stigma re: mental illness
  - Pain and disability management
  - Depression
  - Substance Abuse/Misuse
  - Risk factors for Suicide
- Limit access to means of suicide



## Ideal Approach – Multi-layered

Indicated



Universal

## **Behavioral Health Screening and Services**

- Commercial Insurance
  - Level of coverage varies, but mental health and substance use disorder services, including behavioral health treatment, are one of the 10 essential benefits mandated by the Affordable Care Act
- Medicare:
  - Beginning January 1<sup>st</sup>, 2014, co-payments for Part B services now same for physical and mental health services for eligible providers
  - Screening, Brief Intervention, and Referral to Treatment (SBIRT) –
     billable by eligible providers
  - "Welcome to Medicare" and annual "Wellness Visit"
- Medicaid:
  - Largest payer in U.S. for mental health services
  - Covered services vary from state-to-state
- Private foundations or other funders
- Trained volunteers for outreach, friendly visits, telephone check-ins, etc.

### **Resource Links**

Medicare and Your Mental Health Benefits

SBIRT: <u>CMS Brief</u> and <u>Florida BRITE</u> (Business Process Analysis; Initial Training Manual; and Sustainability Manual)

Suicide Prevention Resource Center

Older Adult Suicide Prevention Issue Brief and additional AoA resources

Blog – Robin Williams and Depression

Federally Qualified Health Center Finder

**SAMHSA Treatment Finder** 

**Generations** – upcoming edition on Older Adult Behavioral Health and Aging (Fall 2014)

#### For more information:

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Web: <a href="http://www.acl.gov/">http://www.acl.gov/</a>

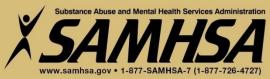


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- 3. U.S. Centers for Disease Control and Prevention (2011). Fatal Injury Data: Suicide by Age 2001 to 2011. Accessed September 19<sup>th</sup>, 2014 from <a href="http://www.cdc.gov/injury/wisqars/">http://www.cdc.gov/injury/wisqars/</a>.
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## National Initiatives for Suicide Prevention

Richard McKeon Ph.D.

Chief, Suicide Prevention Branch, SAMHSA

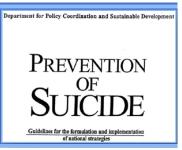
Suicide Prevention and Older Adults Webinar September 29<sup>th</sup>, 2014



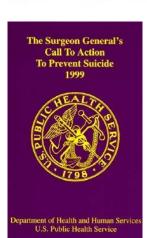




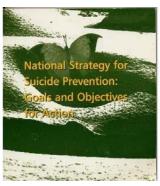


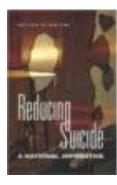










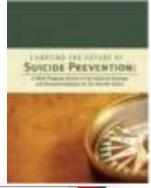
















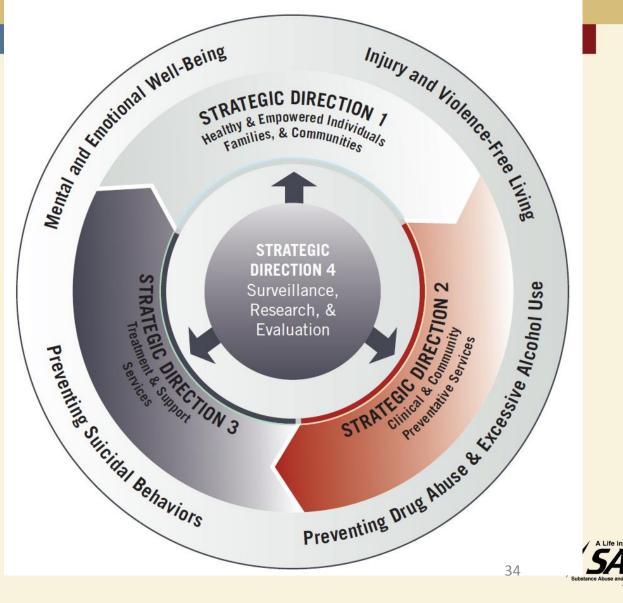




## **2012 National Strategy for Suicide Prevention:** GOALS AND OBJECTIVES FOR ACTION

A report of the U.S. Surgeon General and of the National Action Alliance for Suicide Prevention

## Strategic Directions within the National Strategy for Suicide Prevention



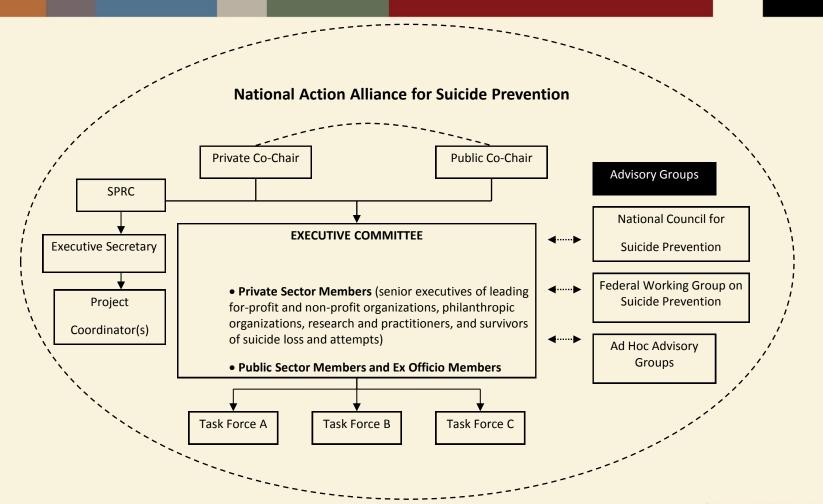
# NATIONAL ACTION ALLIANCE FOR SUICIDE PREVENTION

- → A public-private partnership established in 2010 to advance the National Strategy for Suicide Prevention (NSSP)
- → Vision: The National Action Alliance for Suicide Prevention envisions a nation free from the tragic experience of suicide
- → **Mission**: To advance the *NSSP* by:
  - Championing suicide prevention as a national priority
  - Catalyzing efforts to implement high priority objectives of the NSSP
  - Cultivating the resources needed to sustain progress

#### → Founding Leadership:

- PUBLIC SECTOR CO-CHAIR, The Honorable John McHugh, Secretary of the Army
- PRIVATE SECTOR CO-CHAIR, The Honorable Gordon H. Smith, President and CEO, National Association of Broadcasters

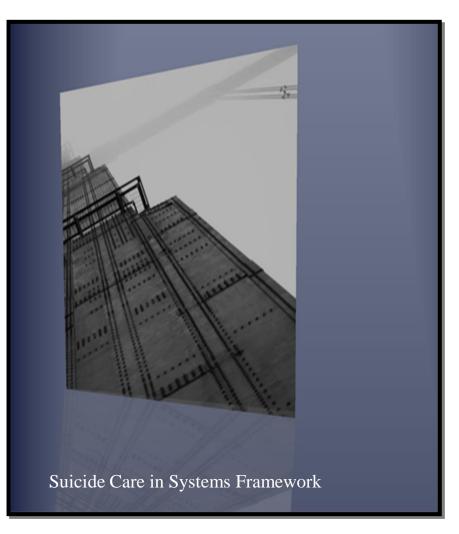
## National Action Alliance for Suicide Prevention structure







#### **Systematic Suicide Care in Healthcare**



 Part of the National Strategy for Suicide Prevention

http://www.surgeongeneral.gov/library/reports/national-strategy-suicide-prevention/

- GOAL 8: Promote suicide prevention as a core component of health care services, to include promoting "zero suicides" (8.1), continuity of care (8.4), coordinating services (8.7), and developing collaboration (8.8).
- GOAL 9: Promote and implement effective clinical and professional practices for assessing and treating those at risk for suicidal behaviors

# Suicide Prevention as a Core Component of Health Care

- What does it look like?
- The clinical workforce is routinely trained in suicide risk assessment, management, and treatment.
- Accrediting and certifying bodies have standards and guidelines related to suicide prevention.
- Continuity of care during high risk transition times is assured.
- Deaths by suicide and non-fatal suicide attempts are routinely monitored and reviewed to help guide suicide prevention efforts.
- Continuous quality improvement efforts focused on suicide prevention are conducted.
- Evidenced based treatments are available.



# Suicidal Thoughts and Behavior in the Past Year among Adults Aged 18 or Older: 2012

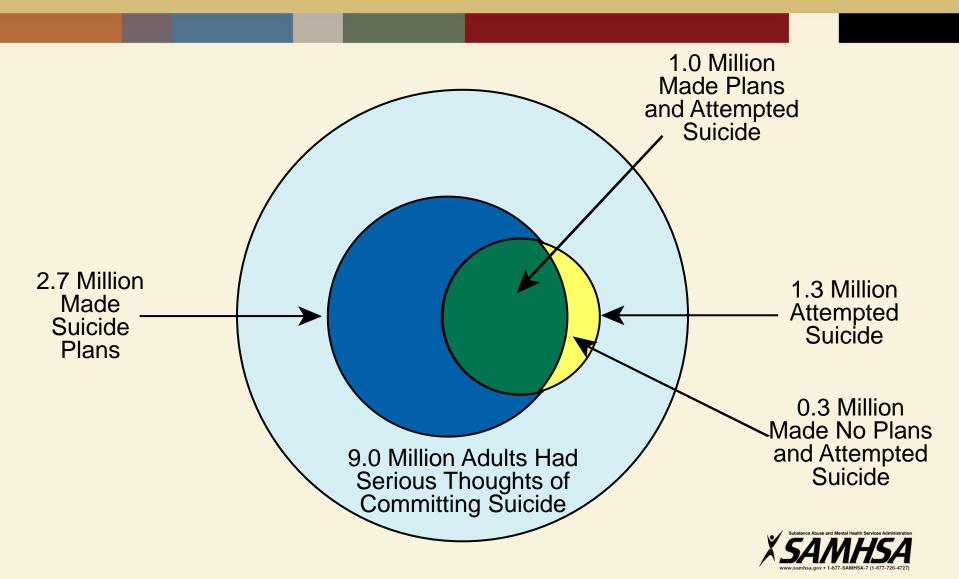
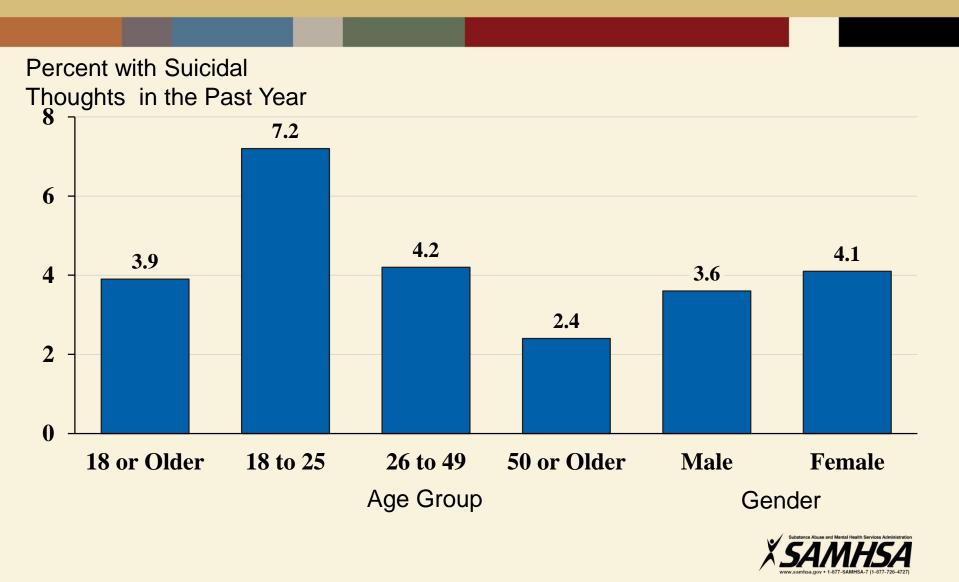


Fig MH 3.1

# Suicidal Thoughts in the Past Year among Adults Aged 18 or Older, by Age and Gender: 2012



# DAILY DISASTER OF UNPREVENTED AND UNTREATED M/SUDs

Any MI: 45.1 million

37.9 % receiving treatment

SUD: 22.5 million

18.3 % receiving treatment

Diabetes: 25.8 million

84 % receiving treatment

Heart Disease: 81.1 million

74.6 % receiving screenings

Hypertension: 74.5 million

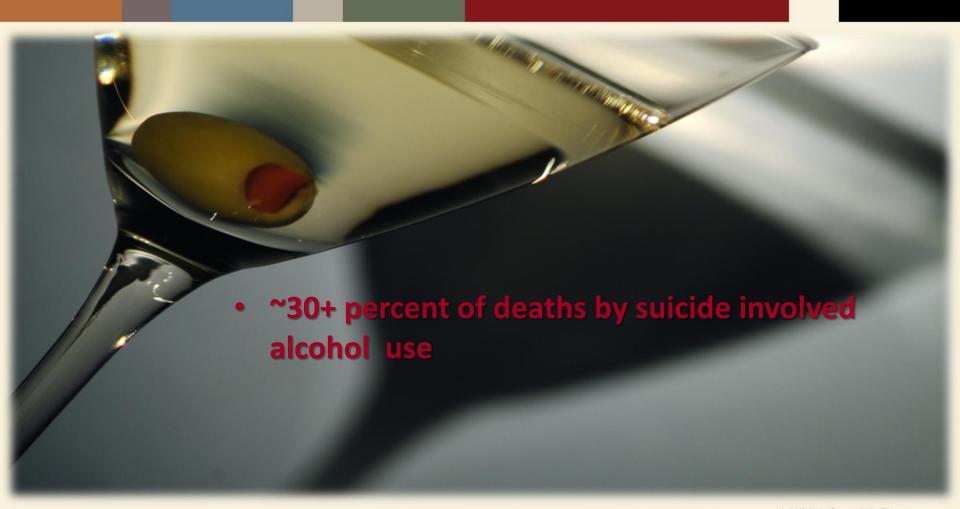
70.4% receiving treatment

### **TOUGH REALITIES**

50 percent of those who die by suicide were afflicted with major depression...the suicide rate of people with major depression is 8 x's that of the general population

90 percent of individuals who die by suicide had a mental disorder

### **TOUGH REALITIES**



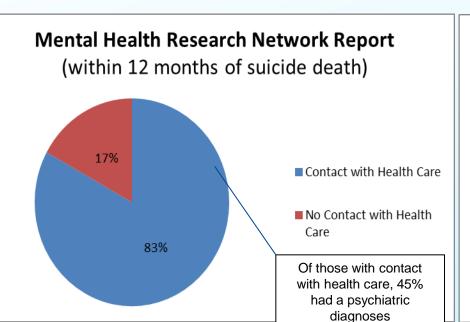


### Suicide Prevention Requires

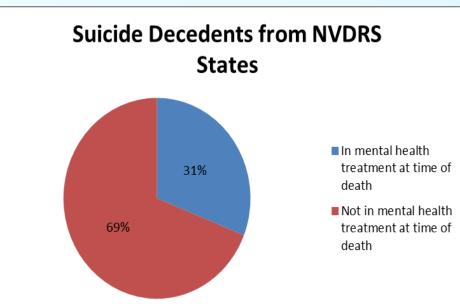
- A comprehensive, sustained data driven strategy.
- A comprehensive approach must contain an active, effective community component, as well as an active, effective clinical systems approach.
- Community systems must include workplaces, schools, faith based organizations, justice systems, as well as all health care systems.

#### You can't fix what you can't measure....

# Perhaps a third of all suicide decedents accessed care prior to death, but few U.S. health care systems track suicide outcomes.

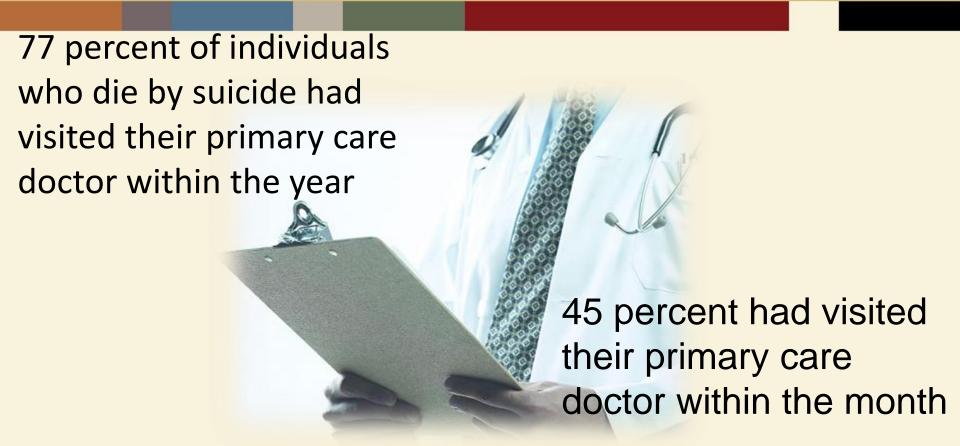


Ahmedani BK et al (2014). Health care contacts in the year before suicide death. Journal of General Internal Medicine, online Feb 25. DOI: 10.1007/s11606-014-2767-3.



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### MISSED OPPORTUNITIES = LIVES LOST

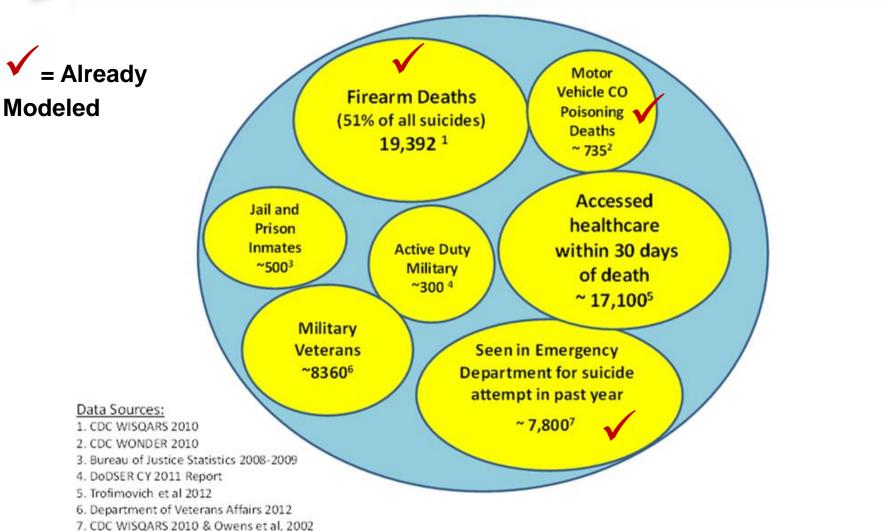


# THE QUESTION OF SUICIDE WAS SELDOM RAISED...



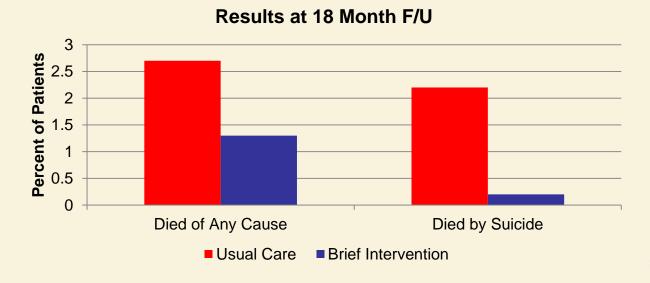


#### **Deconstructing Suicide Deaths in the U.S.**



# The WHO Multisite Intervention Study on Suicidal Behaviors

- Fleischmann et al (2008)
  - Randomized controlled trial; 1,867 suicide attempt survivors from five countries (all outside US)
  - Brief (1 hour) intervention as close to attempt as possible
  - 9 F/u contacts (phone calls or visits) over 18 months



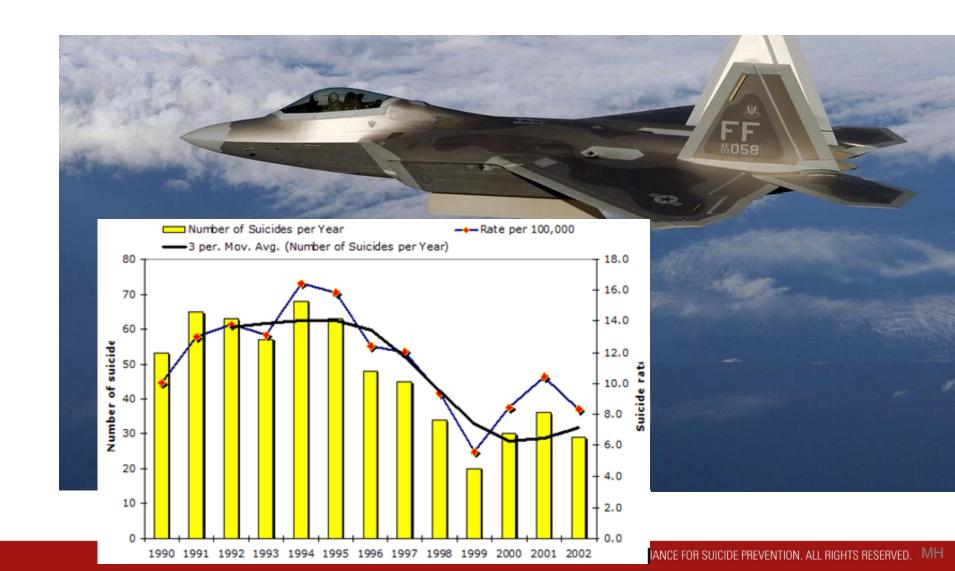


### **International Efforts**

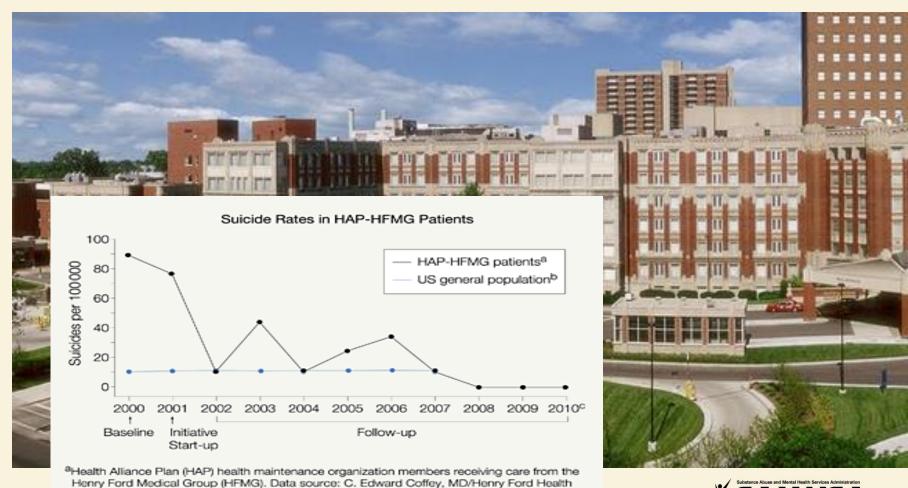
- England—Reduction in suicides in communities that implemented recommendations
- Largest reductions in when 24 hr community crisis care, proactive outreach available
- Follow-up within 7 days of IPU discharge
- Taiwan—Follow-up after suicide attempts led to 63% reduction in suicides.



## The Air Force Reduced Suicide



### Henry Ford Health System Also Reduced Suicide



bData sources: Heron MP et al. Deaths: final data for 2006. Natl Vital Stat Rep. 2009;57(14):30.

Xu J et al. Preliminary data for 2007. Natl Vital Stat Rep. 2009;58(1):20.

Cincludes first quarter of 2010.

### Suicide Prevention Resource Center

# The nation's first and only federally funded suicide prevention resource center



- Advances the goals and objectives of the National Strategy for Suicide Prevention
- Staffing and Coordination for the National Action Alliance for Suicide Prevention
- "Charting the Future of Suicide Prevention"
- Prevention Support for GLS grantees
- Best Practices Registry for Suicide Prevention
- Primary Care Toolkit
- Training Institute
- Partners with American Association of Suicidology, American Foundation for Suicide Prevention, Suicide Prevention Action Network

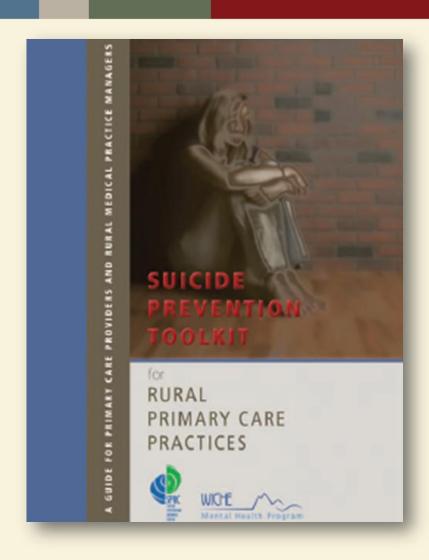


## Suicide Prevention Resources for Older Americans

- Promoting Mental Health and Preventing Suicide : A Toolkit for Senior Living Communities
- SPRC Older Adult Suicide Prevention Resource Sheet
- SAMHSA/ACL-Older Americans Behavioral Health-Issue Brief #4-Preventing Suicide in Older Adults



### Suicide Prevention Toolkit







#### **Resources: Online Toolkit**



The Public-Private Partnership Advancing the National Strategy for Suicide Prevention

Zero Suicide in Health Care

Zero Suicide Advisory Group

#### **Identifying and Assessing Suicide Risk Level**



Screening for suicide risk should be a universal part of primary care, hospital and emergency department care, behavioral health care, and crisis response intervention. Any person who screens positive for possible suicide risk should be formally assessed for suicidal ideation, plans, means availability, presence of acute risk factors, history of suicide attempts, and level of risk.

#### Screening

#### **General Medical Settings**

The primary care setting is presents an excellent opportunity for suicide prevention. The Western Interstate Commission for Higher Education (WICHE), in partnership with the Suicide Prevention Resource Center (SPRC), offers a comprehensive toolkit for primary care practices.

Up to 76 percent of Americans who die by suicide had contact with their primary care provider in the month prior to their death. Physicians and nurses may be concerned about asking patients about suicidal thoughts and behavior of without resources to help them respond to identified risk. It is essential that primary care practices and hospitals have access to behavioral health support for patients that have positive responses to suicide screens. Such support can be forged from local mental health providers or could be provided by telephone or online by crisis service organizations. State and local government health and mental health organizations can help provide the impetus for forging critical local relationships.

Recently, Medicare added procedure codes for a 15-minute screen for depression for Medicare patients. Such a screen could cover the first two questions below, and we recommend adding a third direct question about suicide:

#### Zero Suicide Tool Kit

- · About the Toolkit
- Zero Suicide Culture
- Pathway to Care
- Competent Workforce
- Suicide Risk Level
- Evidence-based Care
- Contact After Care

#### Quick Links

- Assessment Tools
- Clinical Decision Support
- Columbia-Suicide Severity Rating Scale
- · Driving Suicides to Zero
- Is Your Patient Suicidal?
- Primary Care Tooklit
- Screening Tools



Get Started

# New Research has led to New Resources

### Safety Planning

#### Safety Planning Guide A Quick Guide for Clinicians may be used in conjunction with the "Safety Plan Template" Safety Plan FAQs? WHAT IS A SAFETY PLAN? A Safety Plan is a prioritized written list of coping strategies and sources of support patients can use who have been deemed to be at high risk for suicide. Patients can use these strategies before or during a suicidal crisis. The plan is brief, is in the patient's own words, and is easy to read. WHO SHOULD HAVE A SAFETY PLAN? Any patient who has a suicidal crisis should have a comprehensive suicide risk assessment, Clinicians should then collaborate with the patient on developing a safety plan. HOW SHOULD A SAFETY PLAN BE DONE? Safety Planning is a clinical process. Listening to, empathizing with, and engaging the patient in the process can promote the development of the Safety Plan and the likelihood of its use. IMPLEMENTING THE SAFETY PLAN There are 6 Steps involved in the development of a Safety Plan. Western Interstate Commission for Higher Education

Western Interstate Commission for Higher Education

URL: http://www.sprc.org/library/SafetyPlanningGuide.pdf

|   | developing:   | nood, situation, behavior) that a crisis may be  |
|---|---|--|
| 1   |   |  |
|   |   |  |
| 3   |   |  |
|   | without contacting another person                                     | l can do to take my mind off my problems<br>(relaxation technique, physical activity):   |
| 1   |   |  |
|   |   |  |
|   |   |  |
| •   | People and social settings that pro-                                  |  |
|   |   | Phone  |
|   |   |  |
| 3. Place_                                 |   | 4. Place   |
| Step 4:                                   | People whom I can ask for help:                                       |  |
| 1. Name                                   |   | Phone  |
| 2. Name                                   |   |  |
| 3. Name_                                  |   | Phone  |
| Step 5:                                   | Professionals or agencies I can cont                                  | tact during a crisis:  |
| Clinicia                                  | n Name  | Phone  |
| Clinicia                                  | n Pager or Emergency Contact #  |  |
| 2. Clinicia                               | n Name  | Phone  |
| Clinicia                                  | n Pager or Emergency Contact #  |  |
| LocalII                                   | rgent Care Services   |  |
| J. LUCAI C                                | Care Services Address   |  |
|   | Care Services Phone   |  |
| Urgent<br>Urgent                          |   | LK (8255)  |
| Urgent<br>Urgent                          | Prevention Lifeline Phone: 1-800-273-TA                               |  |
| Urgent<br>Urgent<br>4. Suicide            | Prevention Lifeline Phone: 1-800-273-TA  Making the environment safe: |  |
| Urgent<br>Urgent<br>4. Suicide<br>Step 6: |   |  |
| Urgent<br>Urgent<br>4. Suicide<br>Step 6: | Making the environment safe:  |  |
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| Urgent Urgent 4. Suicide Step 6: 1.       | Making the environment safe:  | ne dyprise parmise'n ef the puthers. Ne perfect of the lighty Fian Tompiste may be reprodused<br>a colour of the Official related or proglate official metaparonals. |

http://www.sprc.org/library/SafetyPlanTemplate.pdf



## Suicide Assessment Five-step Evaluation Triage

#### RESOURCES

- Download this card and additional resources at www.sprc.org or at www.stopasuicide.org
- Resource for implementing The Joint Commission 2007 Patient
   Safety Goals on Suicide www.sprc.org/library/jcsafetygoals.pdf
- SAFE-T drew upon the American Psychiatric Association Practice Guidelines for the Assessment and Treatment of Patients with Suicidal Behaviors www.psych.org/psych\_ pract/treatg/pg/SuicidalBehavior\_05-15-06.pdf

#### ACKNOWLEDGEMENTS

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- This material is based upon work supported by the Substance Abuse and Mental Health Services Administration (SAMHSA) under Grant No. 1U79SM57392. Any opinions/findings/ conclusions/recommendations expressed in this material are those of the author and do not necessarily reflect the views of SAMHSA

National Suicide Prevention Lifeline 1.800.273.TALK (8255)

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www.mentalhealthscreening.org

#### SAFE-T

Suicide Assessment Five-step Evaluation and Triage

1
IDENTIFY RISK FACTORS
Note those that can be modified to reduce risk

2
IDENTIFY PROTECTIVE FACTORS
Note those that can be enhanced

3
CONDUCT SUICIDE INQUIRY
Suicidal thoughts, plans
behavior and intent

4
DETERMINE RISK LEVEL/INTERVENTION
Determine risk. Choose appropriate
intervention to address and reduce risk

5 DOCUMENT Assessment of risk, rationale, intervention and follow-up

National Suicide Prevention Lifeline 1.800.273.TALK (8255)



# Suicide Assessment Five-step Evaluation Triage

Suicide assessments should be conducted at first contact, with any subsequent suicidal behavior, increased ideation, or pertinent clinical change; for inpatients, prior to increasing privileges and at discharge.

#### 1. RISK FACTORS

- Current/past psychiatric diagnoses:especially mood disorders, psychotic disorders, alcohol/substance abuse, Cluster B personality disorders. Co-morbidity and recent onset of illness increase risk
- √ Key symptoms: anhedonia, impulsivity, hopelessness, anxiety/panic, global insomnia, command hallucinations
- √ Suicidal behavior: history of prior suicide attempts, aborted suicide attempts or self-injurious behavior
- √ Family history: of suicide, attempts or Axis 1 psychiatric diagnoses requiring hospitalization
- Precipitants/stressors: triggering events leading to humiliation, shame or despair (i.e., loss of relationship, financial or health status—real or anticipated). Ongoing medical illness (esp. CNS disorders, pain). History of abuse or neglect. Intoxication
- √ Access to firearms
- 2. PROTECTIVE FACTORS Protective factors, even if present, may not counteract significant acute risk
  - ✓ Internal: ability to cope with stress, religious beliefs, frustration tolerance, absence of psychosis
  - ✓ External: responsibility to children or beloved pets, positive therapeutic relationships, social supports
- 3. SUICIDE INQUIRY Specific questioning about thoughts, plans, behaviors, intent
  - ✓ Ideation: frequency, intensity, duration--in last 48 hours, past month and worst ever
  - ✓ Plan: timing, location, lethality, availability, preparatory acts
  - ✓ Behaviors: past attempts, aborted attempts, rehearsals (tying noose, loading gun), vs. non-suicidal self injurious actions
  - ✓ Intent: extent to which the patient (1) expects to carry out the plan and (2) believes the plan/act to be lethal vs. self-injurious; Explore ambivalence: reasons to die vs. reasons to live
  - \* Homicide Inquiry: when indicated, esp. postpartum, and in character disordered or paranoid males dealing with loss or humiliation. Inquire in four areas listed above.

#### 4. RISK LEVEL/INTERVENTION

- ✓ Assessment of risk level is based on clinical judgment, after completing steps 1-3
- ✓ Reassess as patient or environmental circumstances change

| RISK LEVEL | RISK / PROTECTIVE FACTOR  | SUICIDALITY   | POSSIBLE INTERVENTIONS  |
|------------|---|---|---|
| High       | Psychiatric diagnoses with severe<br>symptoms, or acute precipitating event;<br>protective factors not relevant | Potentially lethal suicide attempt or<br>persistent ideation with strong intent or<br>suicide rehearsal | Admission generally indicated unless a significant change reduces risk. Suicide precautions                 |
| Moderate   | Multiple risk factors, few protective factors   | Suicidal ideation with plan, but no intent<br>or behavior   | Admission may be necessary depending on risk factors.<br>Develop crisis plan. Give emergency/crisis numbers |
| Low        | Modifiable risk factors, strong protective factors  | Thoughts of death, no plan, intent or behavior  | Outpatient referral, symptom reduction.<br>Give emergency/crisis numbers                                    |

(This chart is intended to represent a range of risk levels and interventions, not actual determinations.)

 DOCUMENT: Risk level and rationale; treatment plan to address/reduce current risk (i.e., medication, setting, E.C.T., contact with significant others, consultation); firearm instructions, if relevant; follow up plan



### **TIP 50**

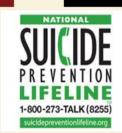
### TIP 50: Addressing Suicidal Thoughts and Behaviors in Substance Abuse Treatment

- High prevalence of suicidal thoughts and suicide attempts among persons with SA problems who are in treatment.
- TIP 50 helps
  - SA counselors work with adult clients who may be suicidal
  - Clinical supervisors and administrators support the work of SA counselors
- Free copies: <a href="http://store.samhsa.gov/product/SMA09-4381">http://store.samhsa.gov/product/SMA09-4381</a>
- Training video: SAMHSA YouTube channel
- SPRC Webinar: <a href="http://www.sprc.org/traininginstitute/disc series/disc 22.asp">http://www.sprc.org/traininginstitute/disc series/disc 22.asp</a>



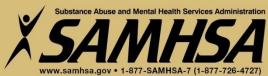
# National Suicide Prevention Lifeline 1-800-273-TALK

Answered over 1,000,000 calls in 2013



- 165 local crisis centers
- Developed risk assessment standards and guidelines for callers at imminent risk based on evaluation findings
- Press "1" for veterans and active duty military
- Initiating 24 hour chat service









Richard McKeon, Ph.D., M.P.H. Branch Chief, Suicide Prevention, SAMHSA 240-276-1873

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# The Friendship Line







Charis Stiles MSW, Friendship Line Manager

# Friendship Line

#### 1-800-971-0016

- Serves adults 60 +, their caregivers, or younger adults with disabilities.
- The only AAS accredited crisis hotline and dual "warmline" for older adults in the nation.
- Offer 24/7 crisis intervention.
- 🔊 Began in 1973 to address unmet needs of suicidal older adults.
- Primarily funded through San Francisco Department of Adult and Aging Services, and CA Mental Health Services Act

## Theoretical Orientation

#### "Connections are what bind us to life."

- Founder Dr. Patrick Arbore.
- Broad view of suicide prevention, offering intervention earlier than many other crisis centers.
- Our focus is on lessening loneliness, building connections, and providing opportunities for older adults to feel valued, in addition to active suicide intervention.
- We utilize active listening and motivational interviewing with the intention of building bonds and helping callers continue to find meaning throughout the lifespan.

## Common FL Caller Issues

Friendship Line callers commonly are..

- Dealing with depression or anxiety.
- Lonely, isolated.
- Experiencing PTSD.
- 50 Going through a major life change or transition.
- Coping with major health issues, financial issues, or housing issues.
- Feeling hopeless and worry about becoming "a burden".

## Friendship Line Staff and Volunteers

#### Staff includes:

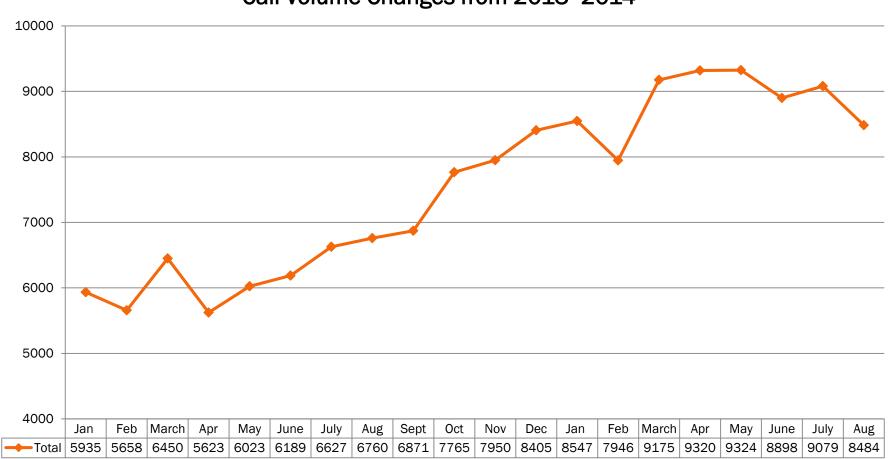
- Four shift lead supervisors (MFT or MSW- level)
- FL Coordinator
- Volunteer Coordinator
- FL Manager and Director

#### Volunteers:

- 60-90 volunteers including overnight counselors
- Many volunteers are psychology, gerontology, social work, or counseling graduate students.
- Initial 24 hour training, followed by 16 hours of observations and monitored shifts. Additional group supervisions and trainings offered on a monthly basis.

## Call Volume Increases

#### Call Volume Changes from 2013-2014



# July 2014 Call Volume

| Total Calls                  | 9,079 |
|------------------------------|-------|
| Check In                     | 436   |
| Information & Referral       | 63    |
| Medication Reminder *        | 1,067 |
| Call Out - Emotional Support | 3,448 |
| Call In - Emotional Support  | 3,324 |

## Overview of FL Services: Call In Service

- Callers are welcome to call in at any time.
- We operate 24/7 so we are available for crises or for support anytime needed.
- Limited to one call a day, unless in crisis.
- Volunteers assess for loneliness and suicidal ideation with each call in.

# **Emotional Support Call-Out**

- This service targets older adults who may be lonely, bereaved, frail, isolated, depressed, and/or suicidal.
- Call-out clients can receive calls as often as once a day.
- 50 This continual emotional support goes a long way in suicide prevention, offering ongoing connection and support.
- We're able to effectively monitor their emotional well-being and notice changes in mood that may signal a risk.
  - This includes regular re-assessments for loneliness, suicidal ideation, and depression.
- Many clients who call in with passive or active suicidal ideation become call out clients as a form of intervention!

### **Check-In Service**

- Daily check-ins provided to older or disabled adults who are concerned about their health and/or safety.
- 50 Typically, these clients live alone and want an assurance system in place in case anything were to happen to them.
- Brief phone call letting us know they're okay.
- If we do not hear from them, we have an agreement with the client to call their emergency contact.

### Grief Services

- Saturday morning drop-in group
  - 10:30-12 every Saturday morning
  - o Free!
- 8 week "basic" Traumatic Loss Group
  - Fee associated
  - 10-12 Saturdays
- Options available for graduates of the 8 week basic group!
- Individual counseling provided in the office.
- Provided in San Francisco office.

# Elder Abuse and Neglect

- We work closely with local APS and law enforcement to report incidences of elder abuse and neglect.
  - Work closely with Elder Abuse Prevention program at Institute on Aging
  - Work with APS and law enforcement across the county!
- All volunteers are trained in elder abuse reporting and are mandated reporters.
- no On average, we make 5 APS reports per month.

## **Example of Caller and Intervention**

- MK was a 63 year old male living in rural TX calling in with suicidal ideation.
  - Mother recently died in the past 2 years.
  - Recent dx of bipolar disorder
  - Works graveyard shift as a janitor.
  - Past suicidal attempt 5 years ago.
- Overnight counselor talked with MK for an hour about his experiences of isolation, disconnectedness, grief, and hopelessness.
  - Goal of call was active intervention while providing meaningful connection and working relationship with MK.
- Connected MK with local resource for mental health services and MK became a daily call out before his graveyard shift.

## Thank You!

# Friendship Line 1-800-971-0016

- Charis Stiles, Friendship Line Manager
- 415-750-4138
- so cstiles@ioaging.org
- Patrick Arbore, Friendship Line Director and Founder
- 415-750-4133
- parbore@ioaging.org

# OLDER ADULT GATEKEEPER TRAININGS

Presented by Samaritans of Merrimack Valley A Program of Family Services of the Merrimack Valley





- > 1999 Surgeon General's Report
- > 1999 MA Coalition for Suicide Prevention (MCSP)
- 2006 Northeast Coalition for Suicide Prevention (NCSP)
- 2006 Suicide Prevention Training for Gatekeepers of Older Adults (8 hour) developed and funded by Department of Public Health (DPH)
- 2007 MA state legislature allocates \$1.25 million for suicide prevention
- 2008 Suicide and Aging-A Gatekeeper Workshop (4 hours) developed and funded by DPH
- > FY 2015 Legislature approved \$4 million for suicide prevention

# Suicide Prevention Training for Gatekeepers of Older Adults (8 hours)

- ➤ Created in 2006
- First presentation August 11, 2006
- ➤ Added to the Best Practice Registry of the Suicide Prevention Resource Center in January 2011 currently one of two approved elder gatekeeper trainings in the US
- > Approved for 6.5 CEUs for social workers and LMHCs
- ➤ As of September 2014:
  - 129 trainings
  - 67 locations
  - 1608 participants trained

# Suicide Prevention Training for Gatekeepers of Older Adults (8 hours)

### **ELEMENTS OF THE TRAINING**

- Quiz and comfort scale given at beginning and end of training session
- > Interactive discussions
- > Role playing and training video
- Vignettes
- > Handouts
- Evaluation surveys
- > Self-care

# Suicide Prevention Training for Gatekeepers of Older Adults (8 hours)

### **WORKSHOP OVERVIEW**

### MORNING SESSION or DAY ONE SESSION

Session 1 - The process of aging and impact of mental health problems

Session 2 - Understanding suicide risk and mental health problems

## Suicide Prevention Training for Gatekeepers of Older Adults (8 hours) **WORKSHOP OVERVIEW**

### AFTERNOON or DAY 2 SESSION

Session 3 - Working with older adults at risk of suicide

Session 4 - The process of planning immediate and ongoing support

Session 5 - Self-care and summary of the workshop

# Suicide & Aging - A Gatekeeper Workshop (4 hours)

- ➤ Created 2010
- >37 trainings held
- ≥ 308 participants
- ➤ Added to the Best Practice Registry of the Suicide Prevention Resource Center in March 2013 currently one of two approved elder gatekeeper trainings in the US
- > Approved for 3.5 CEUs for social workers

# Suicide & Aging - A Gatekeeper Workshop (4 hours)

- The aging process positive/negative changes in older age, concerns of older adults and common attitudes towards aging ... "ageism?"
- Suicidal issues with older adults gatekeeper attributes & needs
- ➤ Suicidal risk and protective factors
- Warning signs
- ➤ How to speak to older adults at risk
- > Self-care

# Suicide & Aging - A Gatekeeper Workshop (4 hours) SUICIDE QUIZ

- ➤ 14 questions about suicide prevention in general, ranging from statistical data to truths about suicide
- Given at the beginning of the presentation and reviewed at the end of the presentation
- Given as a tool for knowledge gained

### **GATEKEEPER LOG**

- Initials of older adult \_\_\_\_\_
- What signs or symptoms did you see that prompted you to become concerned about the older adult?
- What was the intervention?
  - I talked with the older adult.
  - I talked with my supervisor.
  - I made a referral.
  - Other (please explain) \_\_\_\_\_\_\_
- > If a referral was made, to whom was it made?
  - Staff medical doctor.
  - Staff psychiatrist.
  - Staff social worker.
  - Mental health emergency services.
  - Outpatient mental health agency.
  - Other (please explain)
- What was the result of the referral?
  - The older adult is receiving counseling.
  - The older adult has begun medication.
  - The older adult was psychiatrically hospitalized.
  - The older adult was medically hospitalized.
  - Other (please explain)

## **COMFORT SCALE**

| > | How comfortable are you saying the word "suicide?"  |                        |                      |                         |  |   |
|---|---|------------------------|----------------------|-------------------------|--|---|
|   | <b>1</b>  | □ 2                    | □ 3                  | □ 4                     |  | 5 |
| > | How comfortable are you talking with an older adult about suicide?  |                        |                      |                         |  |   |
|   | □ <b>1</b>  | □ 2                    | □ 3                  | □ 4                     |  | 5 |
| > | How comfortable are you talking with an older adult about mental health disorders, particularly depression? |                        |                      |                         |  |   |
|   | □ 1   | □ <b>2</b>             | □ 3                  | □ 4                     |  | 5 |
| > | How comfortable   | are you notifying othe | ers that someone may | be at risk for suicide? |  |   |
|   | □ 1   | □ <b>2</b>             | □ 3                  | □ 4                     |  | 5 |

Person expresses suicidal ideation

#### Direct Statements

I've decided to kill myself
I wish I were dead
I'm going to commit suicide
I'm going to end it all
If (such and such) doesn't
happen I'll kill myself

Question: Ask the person if they are thinking of suicide

#### Indirect Statements

I'm tired of life
What's the point of going on
My family is better off
without me
Who cares if I'm dead
anyway

Soon I won't be around Soon you won't have to worry about me anymore You're going to regret how you treated me

#### Behavioral Clues

Stockpiling pills
Putting affairs in order
Making a will
Making funeral plans
Giving away possessions
Relapse into substance use
after period of recovery

#### Situational Clues

Sudden rejection by a loved one Recent unwanted move Death of a spouse Diagnosis of terminal illness Sudden unexpected loss of freedom

YES

### Person has a suicide plan

Person has

- Access to lethal means,
- Poor social support
- Poor judgment

Immediately
notify PSS who will
take control of the
situation. Maintain
contact with client
until then.

Person does NOT have a suicide plan or intent

#### Person

- Does NOT have access to lethal means
- DOES have good social support
- DOES have good judgment

#### Listen

Give the person HOPE: I want you to live

### PERSUADE:

Will you go with me to see a counselor?
Will you let me help you make an appointment?
Will you promise me you'll stay alive until we can get you some help?

#### CONSULT:

Immediately discuss case with Green Button or PSS

- ➤ Bibliography
- > American Association of Suicidology data
- > Local suicide statistics
- Local psychiatric emergency services
- Area mental health agencies
- Area nursing services
- Area Councils on Aging
- Statewide geriatric/medical psychiatric hospitals
- Help line number, websites and recommended reading

- Debbie Helms Samaritans of Merrimack Valley, Supervisor, 978-327-6671 - <a href="mailto:dhelms@FSMV.org">dhelms@FSMV.org</a>
- Mary Quinn Samaritans Training Coordinator, 978-327-6672 - mquinn@FSMV.org
- Samaritans website: www.stop-suicide.org
- Family Services website: www.fsmv.org
- Crisis help lines: 978-327-6607; 866-912-4763; 877-870-4673

### THANK YOU FOR YOUR ATTENTION!